

**CITY OF RICHMOND DEPARTMENT OF PUBLIC UTILITIES**  
**Residential Lead Service Line Replacement Grant Program**  
**FAQs**

---



**1. What is the Residential Lead Service Line (LSL) Replacement Grant Program?**

It is a program being administered by the city of Richmond Department of Public Utilities (DPU) to assist homeowners with replacing lead water service lines running from the water meter serving their property into their homes. This program is made possible by grant funding from the Virginia Department of Health.

**2. Why is this program being administered?**

This program is being administered in an effort to reduce the number of lead water service lines. Although the water supplied by the city of Richmond is safe, homes built prior to the mid-1980s may contain lead piping or other lead components that may lead to small amounts of lead being deposited into the water that comes into your home.

**3. Who is eligible to participate in this program?**

All residential property owners in the city of Richmond with lead water service lines. Homes must be currently occupied or under active renovation. DPU reserves the right to determine eligibility of property.

**4. How do I know if my water service line is made of lead?**

If you think your service line may be made of lead, you should contact a plumber for a final determination.

**5. How does this program work?**

If it is determined your property has a lead service line, you must obtain a quote from a licensed plumber and arrange for the replacement work to be done. The chosen plumber must sign an agreement and be approved prior to commencement of work.

**6. How much will the City pay for this work and what does it cover?**

The City will pay the plumber for actual direct costs of up to \$2,500 for lead service line replacement work on each eligible residential property. The homeowner is responsible for any costs exceeding the \$2,500 amount.

**7. I have already replaced my lead service lines. Can I take advantage of this program?**

Any residential property owner who replaced their lead service line on an eligible property on or after July 1, 2017 can apply to the program for reimbursement of up to \$2,500 for actual direct costs. Detailed itemized receipts, photographs and other documentation will be required.

**8. When is the application deadline?**

The deadline for the first round of applications was May 11, 2018. If new grant funds are awarded, the application process will open again on July 1, 2018.

**9. When must work be completed?**

All work must be completed by June 30, 2018.