
RichmondWorks

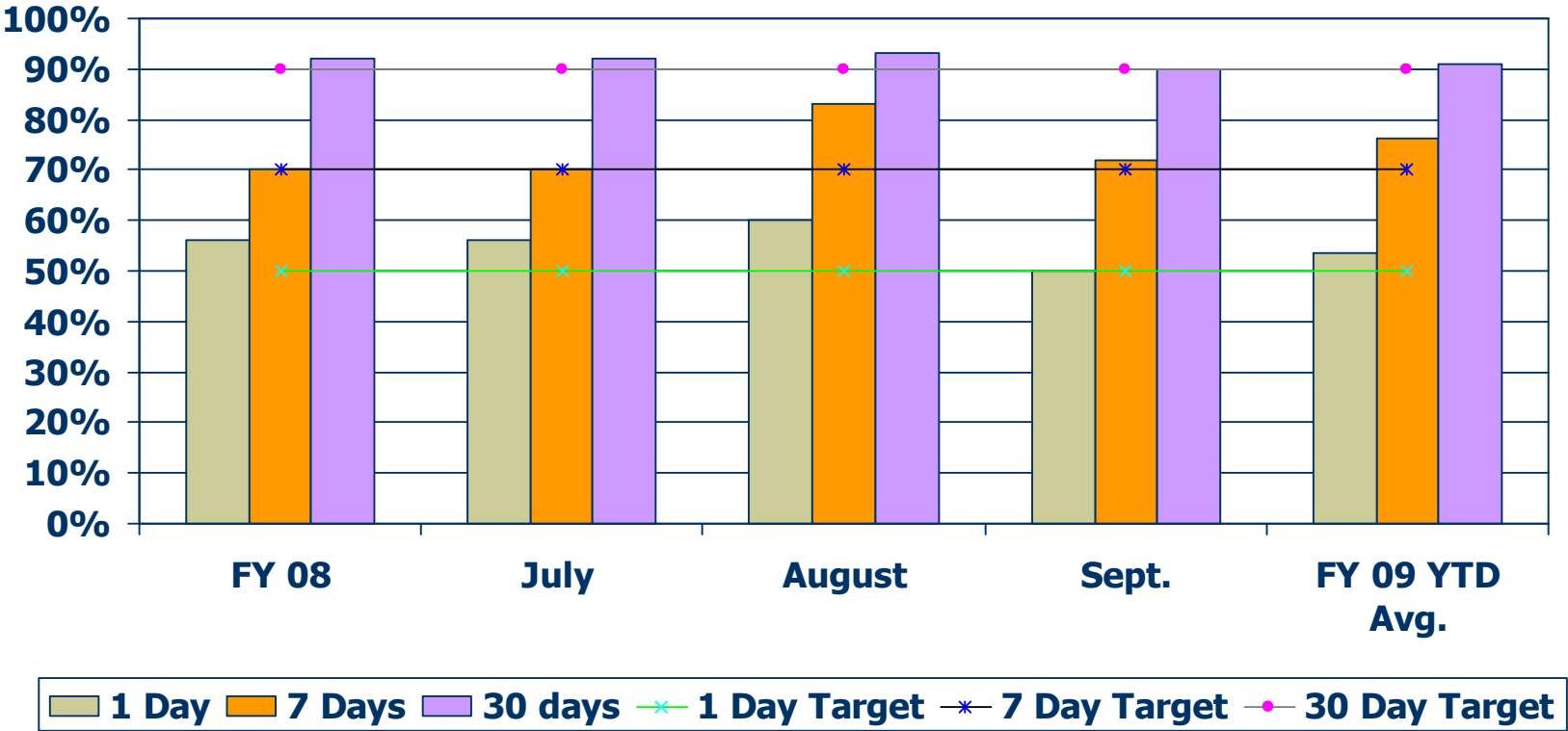
Department of
Community Development (DCD)
Divisions of Code Enforcement & Permitting
October 16, 2008



DCD - Permit Issuance Time to Issue Permits

Goal	Timeframe	FY08	July'08	August'08	Sept'08
50%	1 day	56%	60%	51%	50%
70%	7 days	70%	83%	74%	72%
90%	30 days	92%	93%	90%	90%

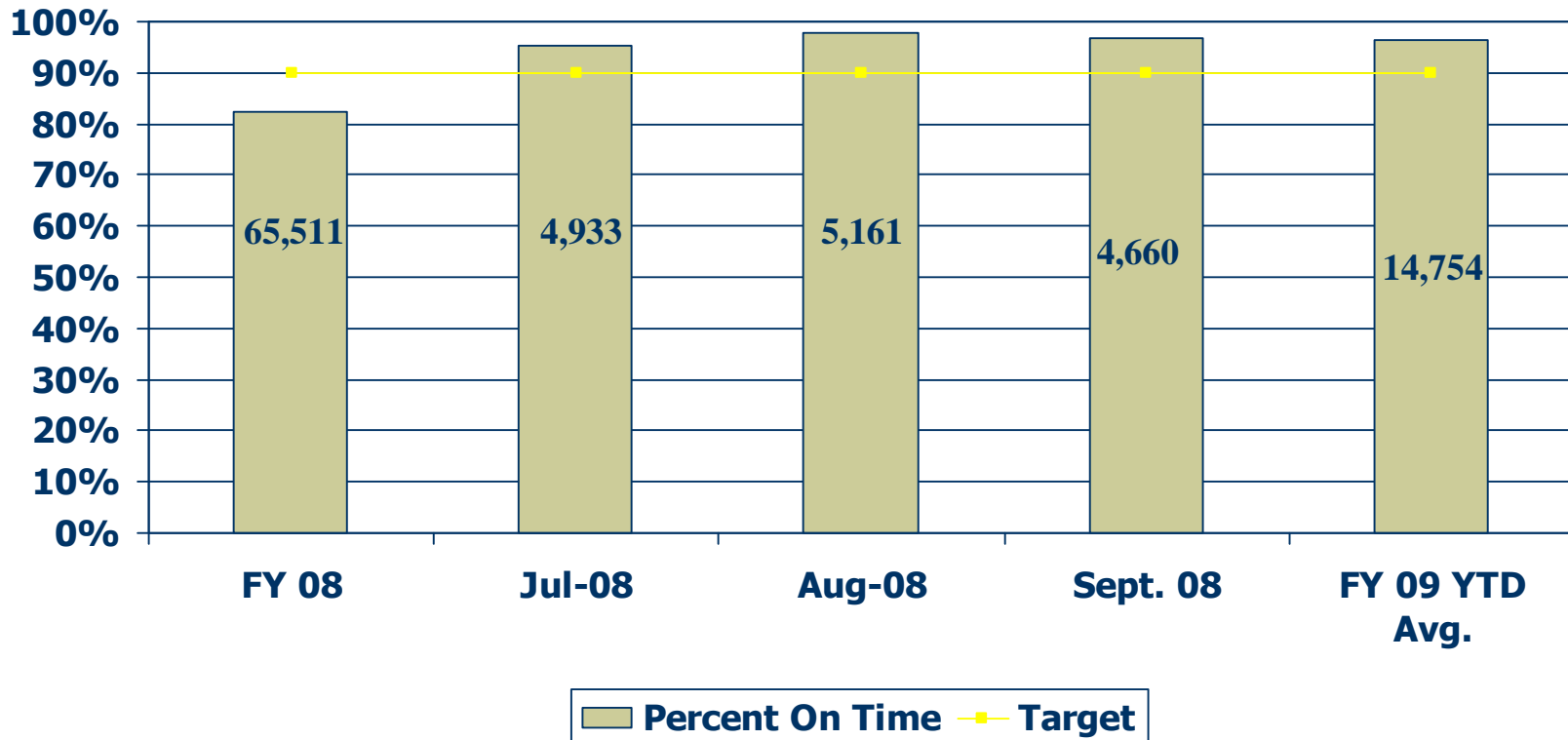
DCD - Permit Issuance: Percent of Permits Issued Within 1, 7 & 30 Days FY 08 & FY 09



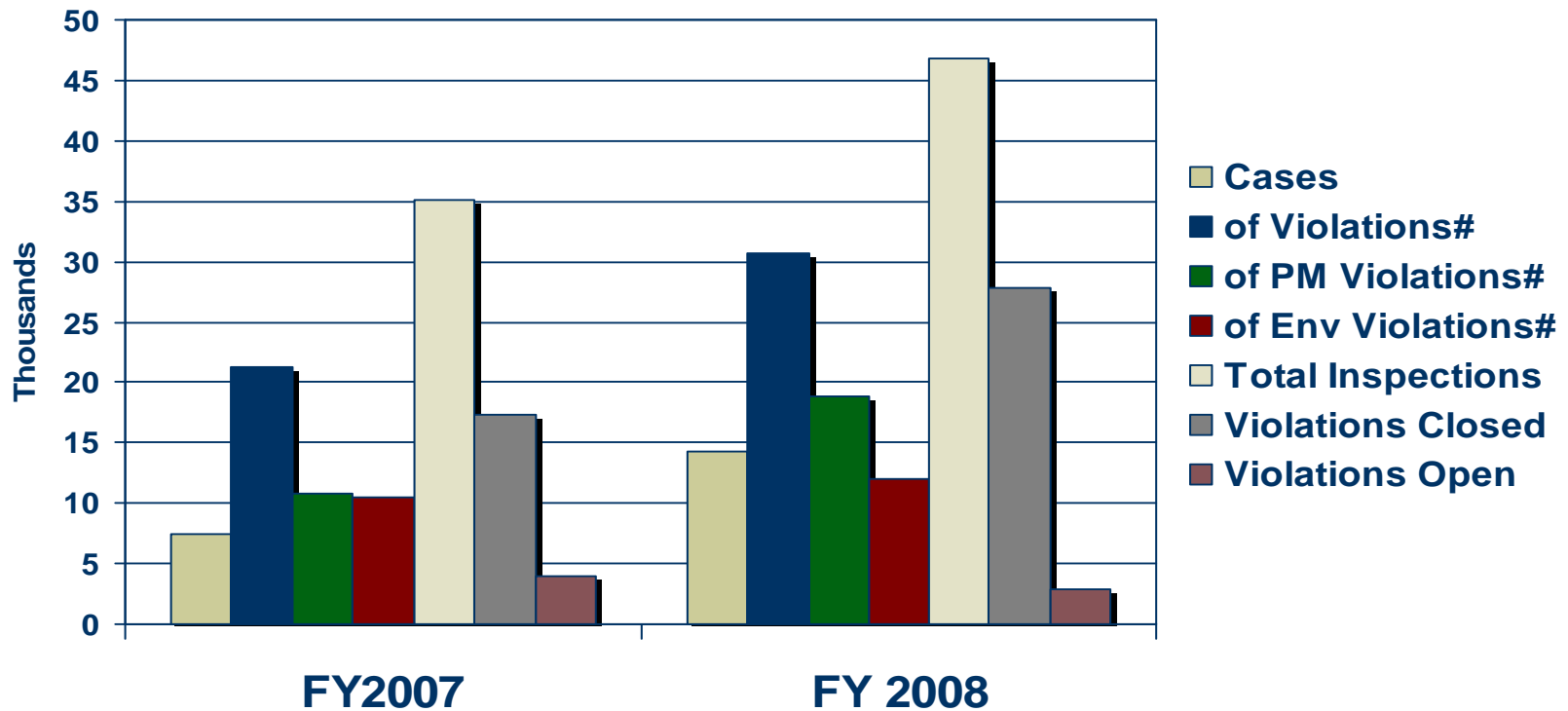
DCD - Construction Inspections: Volume and Timeliness FY 08 & FY 09

	FY08	July'08	August'08	Sept'08	FYTD
Number of Inspections	65,511	4,933	5,161	4,660	14,754
Percent on time (goal 90%)	82.3%	95.3%	97.9%	96.7%	96.3%

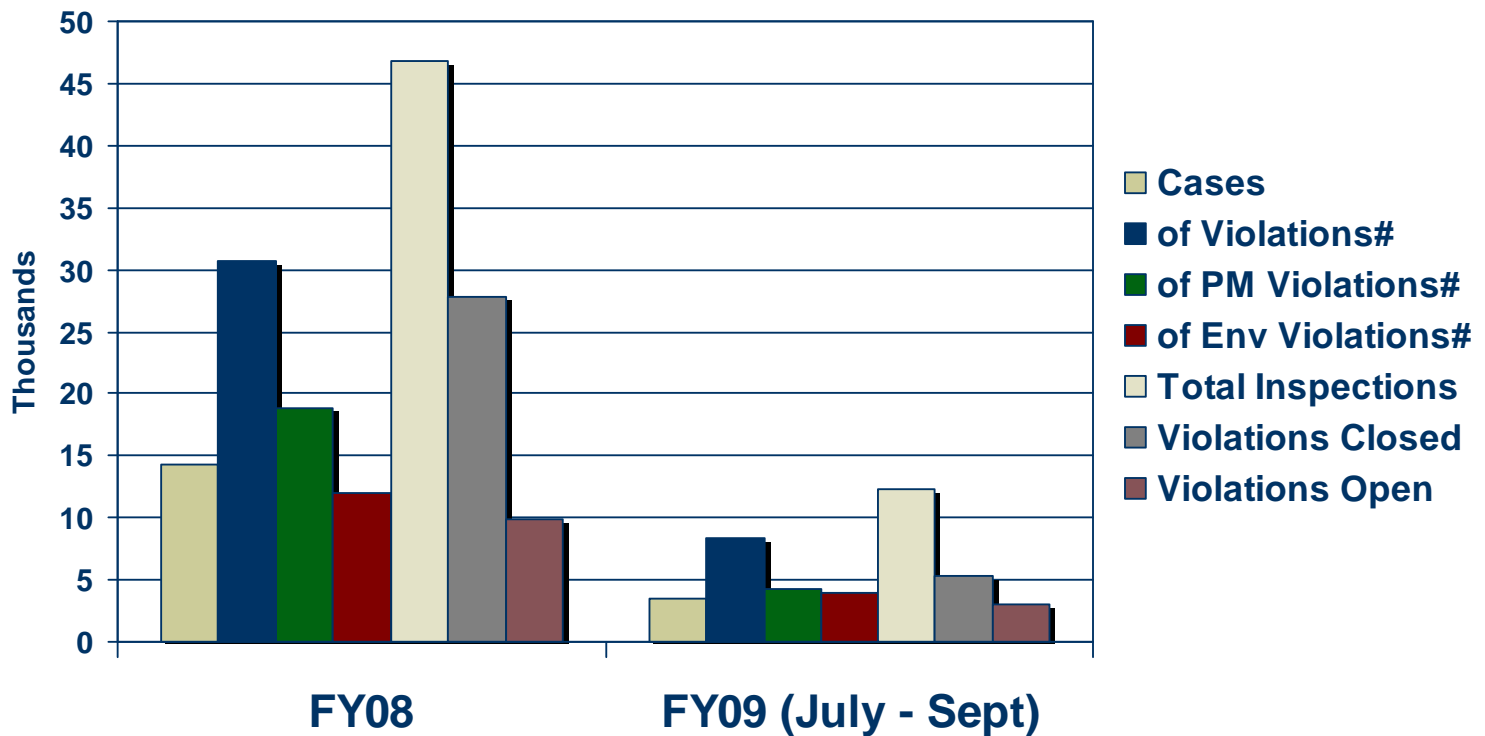
DCD - Construction Inspections: Volume & Timeliness FY 08 and FY 09



DCD - Code Enforcement: Workload Indicators FY 07 vs. FY08



DCD - Code Enforcement: Workload Indicators FY 08 & FY09 (YTD)



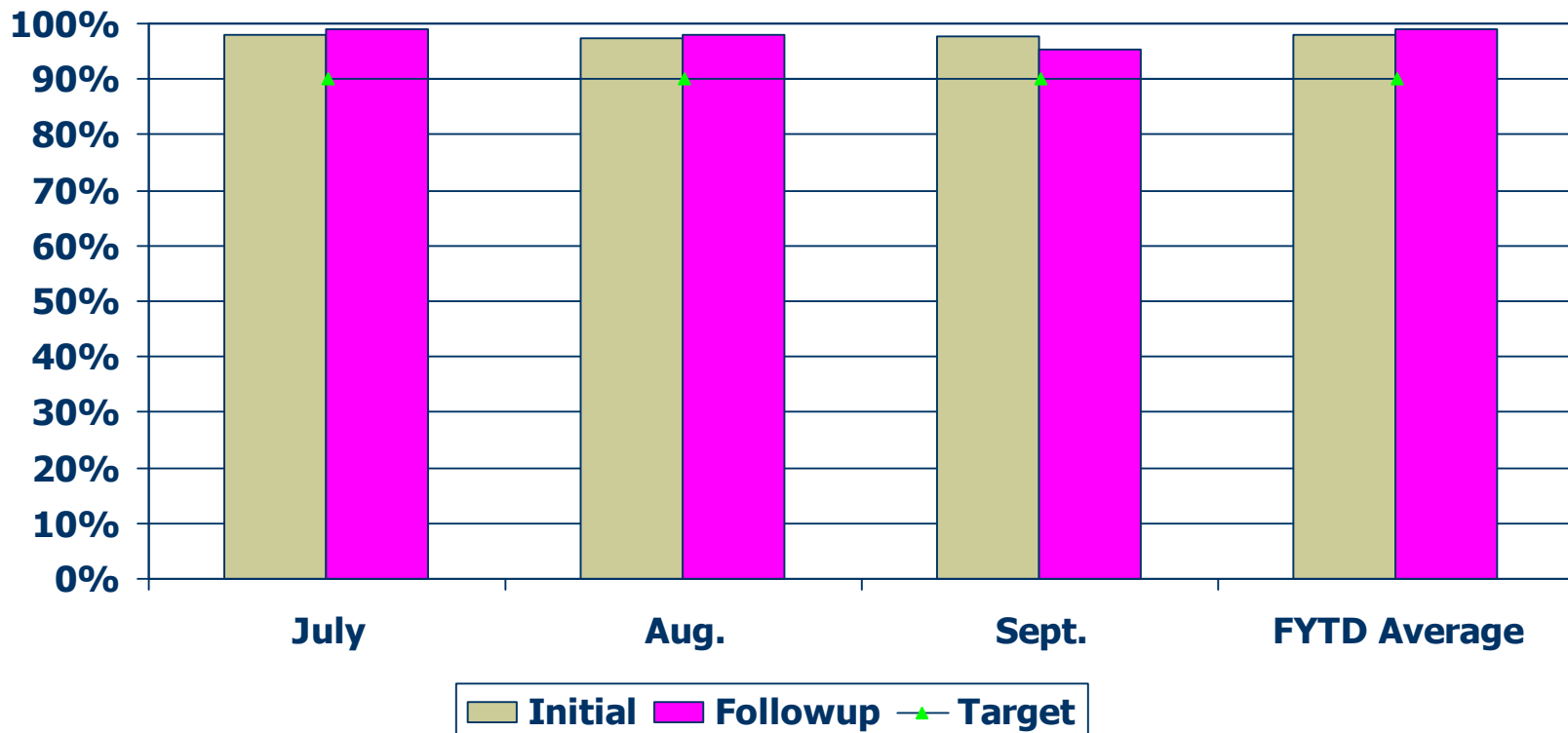
DCD - Code Enforcement: Inspection Responses FY 2008

Target: 90% of Inspections Completed Within 10 Days

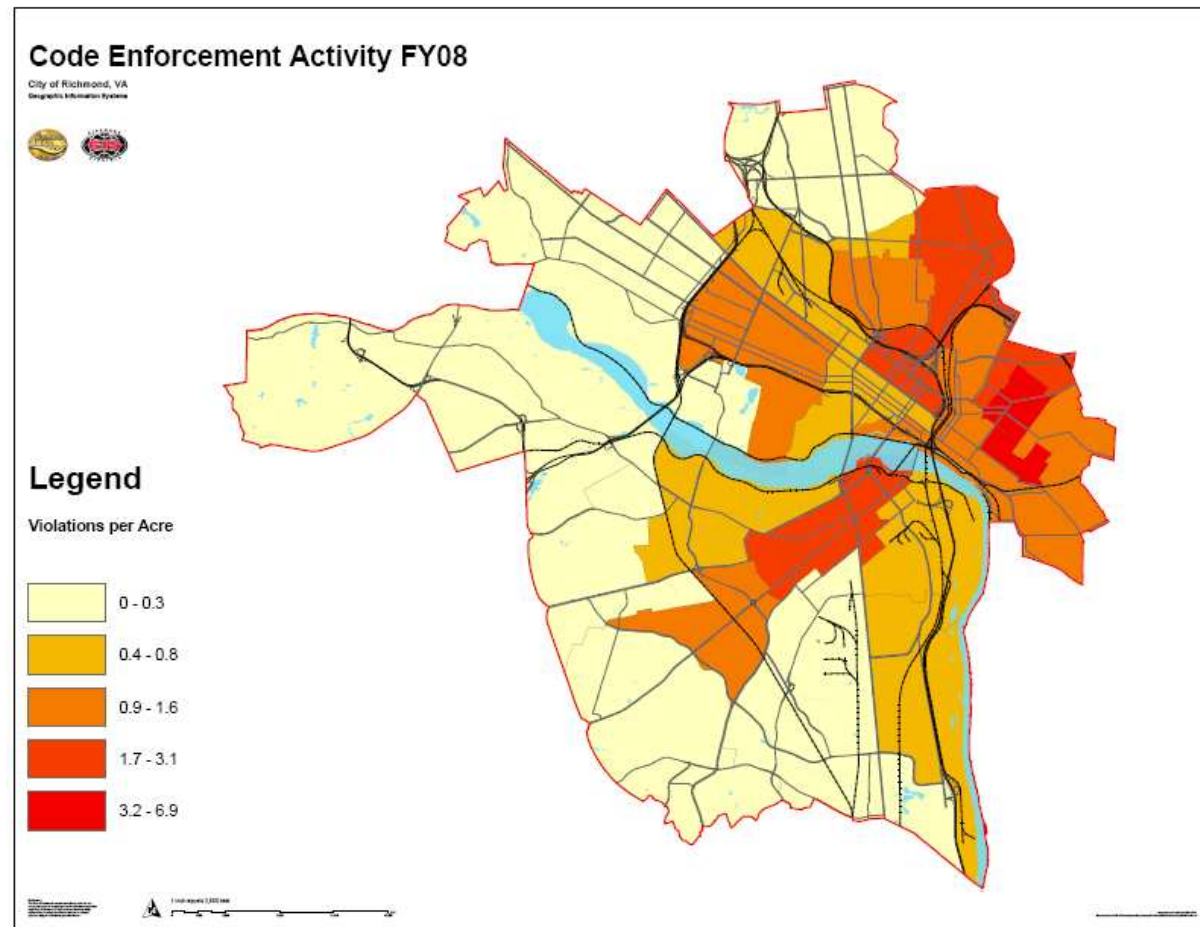


DCD - Code Enforcement: FY 2009 YTD Inspection Responses

Target: 90% of Inspections Completed Within 10 Days



DCD - Code Enforcement Activity



DCD - Code Enforcement/Permitting: Challenges and Impediments

- ◆ Information Management/Trend Tracking
- ◆ Space Limitations
- ◆ Electrical Plan Review
- ◆ Environmental Vendor Costs
- ◆ Vehicle Availability

DCD - Code Enforcement/Permitting: Challenges and Impediments Potential Solutions

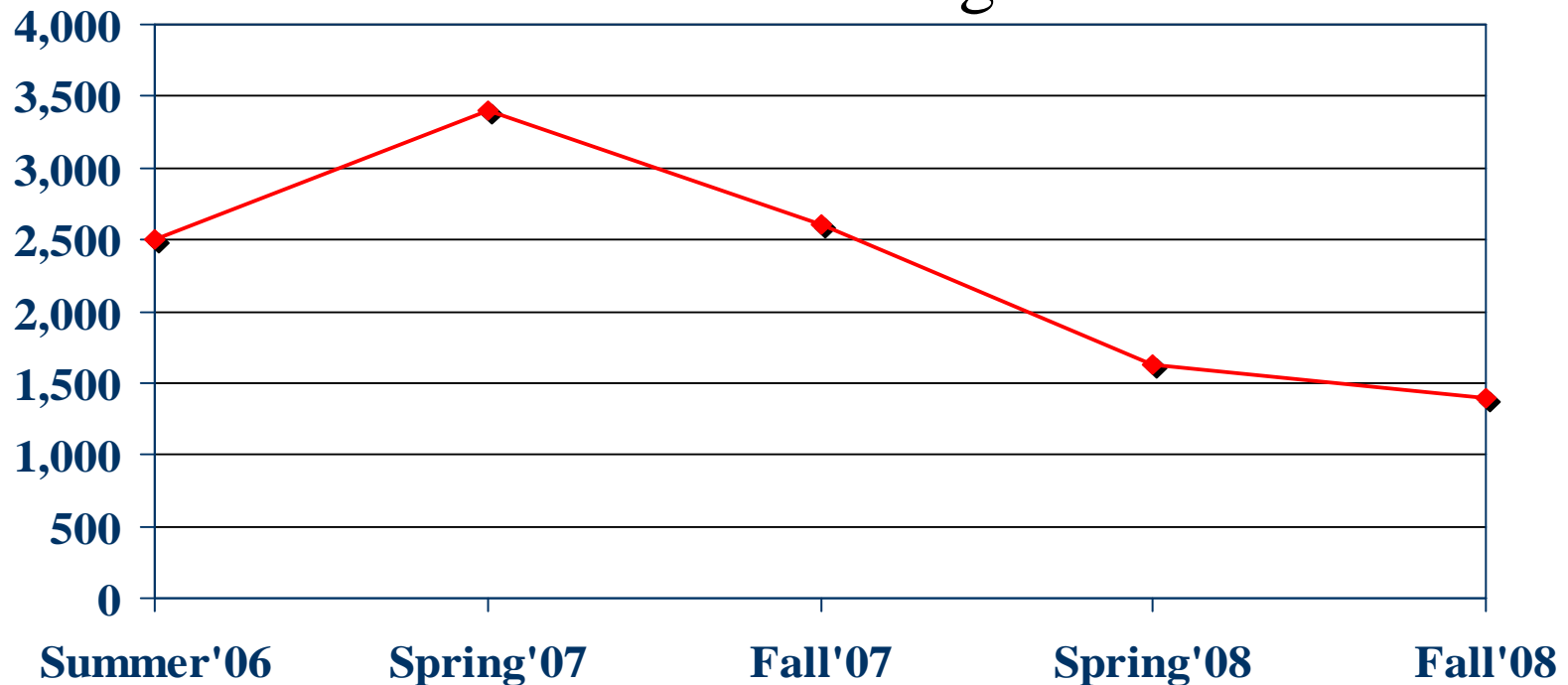
- ◆ O&R for computer funding prepared
- ◆ Computer RFP under development
- ◆ Space planning for one stop shop completed
- ◆ Lease being negotiated
- ◆ Electrical review alternatives utilized
- ◆ Alternative vendor funding source needed
- ◆ Alternative work schedule being evaluated

DCD - Code Enforcement / Permitting: Measures and Results Relating to Mayor's Priorities

- ◆ Reduction of Vacant Buildings
 - Tracked thru registration process
 - First priority of proactive inspection program
 - Vacant properties being inspected every 90 days
 - All violations being cited
 - Ensure buildings are secured

DCD – Code Enforcement / Permitting: Measures and Results Relating to Mayors Priorities

Vacant Building Trends



DCD – Code Enforcement / Permitting: Measures and Results Critical to Departmental Mission

Measure: Main Corridor Enforcement

Why Critical to Departmental Mission: To enhance economic viability along business and retail corridors.

Current Target and Results: Phase 1 and 2 were to be inspected by 10/03/08.

Issues identified by analysis: 879 properties were inspected. 102 properties cited. 56 properties under renovation.

DCD - Code Enforcement/Permitting Concentrated Enforcement

