

# Our goals don't come without challenges

**Our goal is to work with our customers to align business and technology goals**

## Organizational Objectives

- Utilize Business Technology Planning process to achieve agency objectives
- Develop a holistic understanding of business, technical, and risk/cost requirements for each customer
- Identify opportunities to reduce overall Run-the-Engine (RTE) costs
- Enhance delivery of future initiatives by leveraging Service Oriented Architecture (SOA) best practices
- Reduce overall system risk through improvements in efficiency and effectiveness
- Leverage existing technology investments to deliver the next generation of IT solutions

## Critical Success Factors

- Clearly defined scope
- Detailed templates and examples
- End-to-end approach that utilizes gathered data
- Support from executive sponsorship / leadership
- Active project management – proactively manage scope, issue and risks

## Project Risks

- Availability of key Subject Matter Experts
- Breadth of scope to be gathered and analyzed
- Availability of system information and documentation
- Level of detailed analysis required

**We will use business drivers to develop a consistent set of architectures**