

We need to embrace these challenges as opportunities

This requires a clear direction



Mission Statement

Through strategic partnerships with city agencies we will provide technology and customer services to aid Richmond's leadership in fostering a positive environment and enhancing the quality of life for people to live, work, and play. The guiding values and principles that support our mission are:

Core Values

Respect
Common Sense
Integrity
Customer Focused
Productive and accountable
Empowerment
Innovation
Commitment to quality
Proactive
Continuous learning
Lead by Example
Positive Attitude
Effective Communications